

INDOOR ARCHERY WA MEMBERSHIP HOLD POLICY

1. Eligible Membership Options

- (a) The following memberships will be eligible to be placed on hold.
 - (i) Annual Membership
 - (ii) Direct Debit Membership

2. Membership Hold Periods

- (a) Eligible memberships can be placed on hold for a minimum of seven (7) days to a maximum of eighty-nine (89) days.
- (b) Eligible memberships can only be placed on hold once per twelve-month period.
- (c) Memberships cannot be held retrospectively.

3. How to Place Membership on Hold

- (a) You must provide Indoor Archery WA with written notice of your intention to place your membership on hold.
- (b) Indoor Archery WA processing of your membership hold request will be conducted as follows:
 - (i) Written notices received before 3pm on a business day will be acknowledged and actioned that business day or:
 - (ii) Written Notices received after 3pm on a business day or on a day other than a business day will be acknowledged and actioned the next business day.

4. Disqualifying Criteria for Memberships to be Held

- (a) A membership that has outstanding fees owing cannot be placed on hold.
- (b) Foundation memberships cannot be placed on hold.

5. COVID-19

(a) Where access by a member to an Indoor Archery WA venue is prohibited by government intervention in response to COVID-19. Indoor Archery WA will automatically place all



affected memberships on hold for the period of the intervention regardless of their eligibility under this policy.